



# DIAMOND ORTHOTIC LABORATORY INTERNATIONAL

## BLUE DATES

If our lab receives your case on **May 1<sup>st</sup>** requesting **ONE** orthotic (Olmos Day or Night Orthotic or EMA) will require 7 business days in lab.

Your case will complete manufacturing on **May 10<sup>th</sup>**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You will receive your case in office by **May 14<sup>th</sup>**.

## GREY DATES

If our lab receives your case on **May 1<sup>st</sup>** requesting **TWO** orthotics (Any TWO Olmos Orthotics, a single Somnodent, Oasys or TAP) will require 10 business days in lab.

Your case will complete manufacturing on **May 15<sup>h</sup>**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You then receive your case in office by **May 17<sup>th</sup>**.

## ORANGE DATES

If our lab receives your case on **May 1<sup>st</sup>** requesting **ONE** (Panthera or printed Appliance) will require 15 business days in lab.

Your case will complete manufacturing on **May 22<sup>nd</sup>**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You then receive your case in office by **May 24<sup>th</sup>**.

# TURN-AROUND CALENDAR EXAMPLE



# MAY 2019

## \*PLEASE NOTE

If you do not provide a due date, or the due date provided is earlier than the manufacturing schedule, please be aware your case may be delayed up to 2 business days.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
		1 Received at Diamond & returned to client  <b>May 14</b> May 17 May 24	2 Received at Diamond & returned to client  <b>May 15</b> May 20 May 28	3 Received at Diamond & returned to client  <b>May 16</b> May 21 May 29	4	5
6 Received at Diamond & returned to client  <b>May 17</b> May 22 May 30	7 Received at Diamond & returned to client  <b>May 20</b> May 23 May 31	8 Received at Diamond & returned to client  <b>May 21</b> May 24 June 3	9 Received at Diamond & returned to client  <b>May 22</b> May 28 June 4	10 Received at Diamond & returned to client  <b>May 23</b> May 29 June 5	11	12
13 Received at Diamond & returned to client  <b>May 24</b> May 30 June 6	14 Received at Diamond & returned to client  <b>May 28</b> May 31 June 7	15 Received at Diamond & returned to client  <b>May 29</b> June 3 June 10	16 Received at Diamond & returned to client  <b>May 30</b> June 4 June 12	17 Received at Diamond & returned to client  <b>May 31</b> June 5 June 13	18	19
20 Received at Diamond & returned to client  <b>June 3</b> June 6 June 14	21 Received at Diamond & returned to client  <b>June 4</b> June 7 June 17	22 Received at Diamond & returned to client  <b>June 5</b> June 10 June 19	23 Received at Diamond & returned to client  <b>June 6</b> June 12 June 20	24 Received at Diamond & returned to client  <b>June 7</b> June 13 June 21	25	26
27 <b>DIAMOND CLOSED</b> <b>MEMORIAL DAY</b>	28 Received at Diamond & returned to client  <b>June 10</b> June 14 June 24	29 Received at Diamond & returned to client  <b>June 12</b> June 17 June 26	30 Received at Diamond & returned to client  <b>June 13</b> June 19 June 27	31 Received at Diamond & returned to client  <b>June 14</b> June 20 June 28		
<p><b>FOR ALL RUSH CASES</b>  <b>PLEASE CALL TO CONFIRM RUSH ORDER BEFORE SETTING A DELIVERY DATE.</b>  <b>**Panthera cases cannot be rushed due to Panthera policy**</b></p>						

### **BLUE DATES**

Any **(ONE)** TMJ Appliance  
Ex. OD, ON-D, ON-P

**TURNAROUND TIME**  
7 Business Days in Lab

**SHIPPING**  
FedEx 2-Day Shipping

### **GREY DATES**

Any **(TWO)** TMJ Appliances, or any of the following:  
Somnodent, Oasys. TAP, EMA

**TURNAROUND TIME**  
10 Business Days in Lab

**SHIPPING**  
FedEx 2-Day Shipping

### **ORANGE DATES**

Panthera, DDSO or any Printed TMJ Orthotic  
Ex. DDSO, Printed ON, Printed OD

**TURNAROUND TIME**  
15 Business Days in Lab

**SHIPPING**  
FedEx 2-Day Shipping