



DIAMOND ORTHOTIC LABORATORY INTERNATIONAL

BLUE DATES

If our lab receives your case on **July 1st** requesting **ONE** orthotic (Olmos Day or Night Orthotic or EMA) will require 7 business days in lab.

Your case will complete manufacturing on **July 11th**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You will receive your case in office by **June 15th**.

GREY DATES

If our lab receives your case on **July 1st** requesting **TWO** orthotics (Any TWO Olmos Orthotics, a single Somnodent, Oasys or TAP) will require 10 business days in lab.

Your case will complete manufacturing on **July 16th**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You then receive your case in office by **July 18th**.

ORANGE DATES

If our lab receives your case on **July 1st** requesting **ONE** (Panthera or printed Appliance) will require 15 business days in lab.

Your case will complete manufacturing on **July 24th**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You then receive your case in office by **July 26th**.

TURN-AROUND CALENDAR EXAMPLE

JULY 2019



PLEASE NOTE

If you do not provide a due date, or the due date provided is earlier than the manufacturing schedule, please be aware your case may be delayed up to 2 business days.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1 Received at Diamond & returned to client July 15 July 18 July 26	2 Received at Diamond & returned to client July 16 July 19 July 29	3 Received at Diamond & returned to client July 17 July 22 July 31	4 DIAMOND CLOSED	5 Received at Diamond & returned to client July 18 July 24 August 1	6	7
8 Received at Diamond & returned to client July 19 July 25 August 2	9 Received at Diamond & returned to client July 22 July 26 August 5	10 Received at Diamond & returned to client July 24 July 29 August 6	11 Received at Diamond & returned to client July 25 July 31 August 7	12 Received at Diamond & returned to client July 26 August 1 August 8	13	14
15 Received at Diamond & returned to client July 29 August 2 August 9	16 Received at Diamond & returned to client July 31 August 5 August 12	17 Received at Diamond & returned to client August 1 August 6 August 13	18 Received at Diamond & returned to client August 2 August 7 August 14	19 DIAMOND CLOSED	20	21
22 Received at Diamond & returned to client August 5 August 8 August 15	23 Received at Diamond & returned to client August 6 August 9 August 16	24 Received at Diamond & returned to client August 7 August 12 August 19	25 Received at Diamond & returned to client August 8 August 13 August 20	26 DIAMOND CLOSED	27	28
29 Received at Diamond & returned to client August 9 August 14 August 21	30 Received at Diamond & returned to client August 12 August 15 August 22	31 Received at Diamond & returned to client August 13 August 16 August 23				
MODIFIED BUSINESS HOURS (Undergoing Construction) OPEN: 8:00 A.M CLOSE: 12:00 P.M July 5th, July 12th & August 2nd, August 9th, August 16th, and August 23rd						

BLUE DATES

Any **(ONE)** TMJ Appliance
Ex. **OD, ON-D, ON-P**

TURNAROUND TIME
7 Business Days in Lab

SHIPPING
FedEx **2-Day** Shipping

GREY DATES

Any **(TWO)** TMJ Appliances, or
any of the following:
Somnodent, Oasys. TAP, EMA

TURNAROUND TIME
10 Business Days in Lab

SHIPPING
FedEx **2-Day** Shipping

ORANGE DATES

Panthera, DDSO or any
Printed TMJ Orthotic
Ex. **DDSO, Printed ON,**
Printed OD

TURNAROUND TIME
15 Business Days in Lab

SHIPPING
FedEx **2-Day** Shipping