



DIAMOND ORTHOTIC LABORATORY INTERNATIONAL

BLUE DATES

If our lab receives your case on **August 1st** requesting **ONE** orthotic (Olmos Day or Night Orthotic or EMA) will require 7 business days in lab.

Your case will complete manufacturing on August 12th. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You will receive your case in office by **August 14th**.

GREY DATES

If our lab receives your case on **August 1st** requesting **TWO** orthotics (Any TWO Olmos Orthotics, a single Somnodent, Oasys or TAP) will require 10 business days in lab.

Your case will complete manufacturing on August 15th. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You then receive your case in office by **August 19th**.

ORANGE DATES

If our lab receives your case on **August 1st** requesting **ONE** (Panthera or printed Appliance) will require 15 business days in lab.

Your case will complete manufacturing on August 22nd. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You then receive your case in office by **August 26th**.

TURN-AROUND CALENDAR EXAMPLE

AUGUST 2019


MODIFIED BUSINESS HOURS

(Undergoing Construction)

OPEN: 8:00 A.M. CLOSE: 12:00 P.M.

Diamond Orthotic Laboratory will have modified business hours **EVERY FRIDAY** while undergoing construction.

We thank you for your cooperation.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	
			1 Received at Diamond & returned to client August 14 August 19 August 26	2 Received at Diamond & returned to client August 15 August 20 August 27	3	4	
5 Received at Diamond & returned to client August 16 August 21 August 28	6 Received at Diamond & returned to client August 19 August 22 August 29	7 Received at Diamond & returned to client August 20 August 23 August 30	8 Received at Diamond & returned to client August 21 August 26 August 30	9 Received at Diamond & returned to client August 22 August 27 September 4	10	11	
12 Received at Diamond & returned to client August 23 August 28 September 5	13 Received at Diamond & returned to client August 26 August 29 September 6	14 Received at Diamond & returned to client August 27 August 30 September 9	15 Received at Diamond & returned to client August 28 September 3 September 10	16 Received at Diamond & returned to client August 29 September 4 September 11	17	18	
19 Received at Diamond & returned to client August 30 September 5 September 12	20 Received at Diamond & returned to client September 3 September 6 September 13	21 Received at Diamond & returned to client September 4 September 9 September 16	22 Received at Diamond & returned to client September 5 September 10 September 17	23 Received at Diamond & returned to client September 6 September 11 September 18	24	25	
26 Received at Diamond & returned to client September 9 September 12 September 19	27 Received at Diamond & returned to client September 10 September 13 September 20	28 Received at Diamond & returned to client September 11 September 16 September 23	29 Received at Diamond & returned to client September 12 September 17 September 24	30 Received at Diamond & returned to client September 13 September 18 September 25	31		
 <p>DIAMOND ORTHOTIC WILL BE CLOSED SEPTEMBER 2, 2019.</p>							<p>PLEASE NOTE If you do not provide a due date, or the due date provided is earlier than the manufacturing schedule, please be aware your case may be delayed up to 2 business days.</p>

BLUE DATES

Any **(ONE)** TMJ Appliance
Ex. OD, ON-D, ON-P

TURNAROUND TIME
7 Business Days in Lab

SHIPPING
FedEx 2-Day Shipping

GREY DATES

Any **(TWO)** TMJ Appliances, or
any of the following:
Somnodent, Oasys, TAP, EMA

TURNAROUND TIME
10 Business Days in Lab

SHIPPING
FedEx 2-Day Shipping

ORANGE DATES

Panthera, DDSO or any
Printed TMJ Orthotic
Ex. DDSO, Printed ON,
Printed OD

TURNAROUND TIME
15 Business Days in Lab

SHIPPING
FedEx 2-Day Shipping