



# DIAMOND ORTHOTIC LABORATORY INTERNATIONAL

## BLUE DATES

If our lab receives your case on **September 3<sup>rd</sup>** requesting ONE orthotic (Olmos Day or Night Orthotic or EMA) will require 7 business days in lab.

Your case will complete manufacturing on **September 12<sup>th</sup>**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You will receive your case in office by **September 16<sup>th</sup>**.

## GREY DATES

If our lab receives your case on **September 3<sup>rd</sup>** requesting TWO orthotics (Any TWO Olmos Orthotics, a single Somnodent, Oasys or TAP) will require 10 business days in lab.

Your case will complete manufacturing on **September 18<sup>th</sup>**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.

You then receive your case in office by **September 20<sup>th</sup>**

## ORANGE DATES

If our lab receives your case on **September 3<sup>rd</sup>** requesting ONE (Panthera or printed Appliance) will require 15 business days in lab.

Your case will complete manufacturing on **September 25<sup>th</sup>**. Diamond Orthotic will then 2-day ship all cases unless instructed to do otherwise.







You then receive your case in office by **September 27<sup>th</sup>**

# TURN-AROUND CALENDAR EXAMPLE

# SEPTEMBER 2019

## PLEASE NOTE

If you do not provide a due date, or the due date provided is earlier than the manufacturing schedule, please be aware your case may be *delayed* up to 2 business days.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
						1
2 <b>Diamond Closed</b> 	3 Received at Diamond & returned to client  <b>September 16</b> September 20 <b>September 27</b>	4 Received at Diamond & returned to client  <b>September 18</b> September 23 <b>September 30</b>	5 Received at Diamond & returned to client  <b>September 19</b> September 24 <b>October 1</b>	6 Received at Diamond & returned to client  <b>September 20</b> September 25 <b>October 2</b> 	7	8
9 Received at Diamond & returned to client  <b>September 23</b> September 26 <b>October 3</b>	10 Received at Diamond & returned to client  <b>September 24</b> September 27 <b>October 4</b>	11 Received at Diamond & returned to client  <b>September 25</b> September 30 <b>October 7</b>	12 Received at Diamond & returned to client  <b>September 26</b> October 1 <b>October 8</b>	13  DIAMOND CLOSED 	14	15
16 Received at Diamond & returned to client  <b>September 27</b> October 2 <b>October 9</b>	17 Received at Diamond & returned to client  <b>September 30</b> October 3 <b>October 10</b>	18 Received at Diamond & returned to client  <b>October 1</b> October 4 <b>October 11</b>	19 Received at Diamond & returned to client  <b>October 2</b> October 7 <b>October 14</b>	20 Received at Diamond & returned to client  <b>October 3</b> October 8 <b>October 15</b> 	21	22
23 Received at Diamond & returned to client  <b>October 4</b> October 9 <b>October 16</b>	24 Received at Diamond & returned to client  <b>October 7</b> October 10 <b>October 17</b>	25 Received at Diamond & returned to client  <b>October 8</b> October 11 <b>October 18</b>	26 Received at Diamond & returned to client  <b>October 9</b> October 14 <b>October 21</b>	27 Received at Diamond & returned to client  <b>October 10</b> October 15 <b>October 22</b> 	28	29
30 Received at Diamond & returned to client  <b>October 11</b> October 16 <b>October 23</b>	<b>MODIFIED BUSINESS HOURS</b> (Undergoing Construction) <b>OPEN: 8:00 A.M</b>  <b>CLOSE: 12:00 P.M</b>  <b>Diamond Orthotic Laboratory will have modified business hours EVERY FRIDAY while undergoing construction.</b> We thank you for your cooperation.					

### BLUE DATES

Any **(ONE)** TMJ Appliance  
Ex. OD, ON-D, ON-P

**TURNAROUND TIME**  
7 Business Days in Lab

**SHIPPING**  
FedEx 2-Day Shipping

### GREY DATES

Any **(TWO)** TMJ Appliances, or  
any of the following:  
Somnodent, Oasys. TAP, EMA

**TURNAROUND TIME**  
10 Business Days in Lab

**SHIPPING**  
FedEx 2-Day Shipping

### ORANGE DATES

Panthera, DDSO or any  
Printed TMJ Orthotic  
Ex. DDSO, Printed ON,  
Printed OD

**TURNAROUND TIME**  
15 Business Days in Lab

**SHIPPING**  
FedEx 2-Day Shipping