



February 2022

**QUALITY**  
COMMITMENT  
**ACCURACY**  
EFFICIENCY

EVERY FRIDAY  
DOL STAFF  
TRAINING

FRONT ADMIN  
CLOSED

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
30	31	Rec'd at DOL → 1 In clients office on: February 14 February 17 February 24	Rec'd at DOL → 2 In clients office on: February 15 February 18 February 25	Rec'd at DOL → 3 In clients office on: February 16 February 21 February 28	Rec'd at DOL → 4 In clients office on: February 17 February 22 March 1	5
6	Rec'd at DOL → 7 In clients office on: February 18 February 23 March 2	Rec'd at DOL → 8 In clients office on: February 21 February 24 March 3	Rec'd at DOL → 9 In clients office on: February 22 February 25 March 4	Rec'd at DOL → 10 In clients office on: February 23 February 28 March 7	Rec'd at DOL → 11 In clients office on: February 24 March 1 March 8	12
13	Rec'd at DOL → 14 In clients office on: February 25 March 2 March 9	Rec'd at DOL → 15 In clients office on: February 28 March 3 March 10	Rec'd at DOL → 16 In clients office on: March 1 March 4 March 11	Rec'd at DOL → 17 In clients office on: March 2 March 7 March 14	Rec'd at DOL → 18 In clients office on: March 3 March 8 March 15	19
20	Rec'd at DOL → 21 In clients office on: March 4 March 9 March 16	Rec'd at DOL → 22 In clients office on: March 7 March 10 March 17	Rec'd at DOL → 23 In clients office on: March 8 March 11 March 18	Rec'd at DOL → 24 In clients office on: March 9 March 14 March 21	Rec'd at DOL → 25 In clients office on: March 10 March 15 March 22	26
27	Rec'd at DOL → 28 In clients office on: March 11 March 16 March 23	<p><b>BLUE DATES</b> Any (ONE) TMJ Appliance made from standard* materials ONLY</p> <p><b>PURPLE DATES</b> Any (TWO) TMJ Appliances made from standard* materials ONLY or Somnodent or TAP &amp; NEW Printed BIO-MED</p> <p><b>GREEN DATES</b> ANY NYLON Printed (White) TMJ or Sleep Appliance DDSO, D4</p>				
6	7	<p><b>TURNAROUND TIME</b> 7 Business Days in Lab</p> <p><b>TURNAROUND TIME</b> 10 Business Days in Lab</p> <p><b>TURNAROUND TIME</b> 15 Business Days in Lab</p>				

\* Standard materials include: PMT (Thermoform), Acrylic, and Dual Laminate

**RUSH CASES MUST BE CONFIRMED WITH A DOL TEAM**

Please visit our client portal at [www.diamondorthoticlab.com](http://www.diamondorthoticlab.com)  
(Click "Client Portal" at the top right of page and Log In  
or go directly to <http://orthotics.labstar.com> and Log In)

This step towards improving service and communication will give your office the freedom to access case information, return dates, and billing at your convenience.